

Agenda Item 4



NORTH EAST AREA COUNCIL

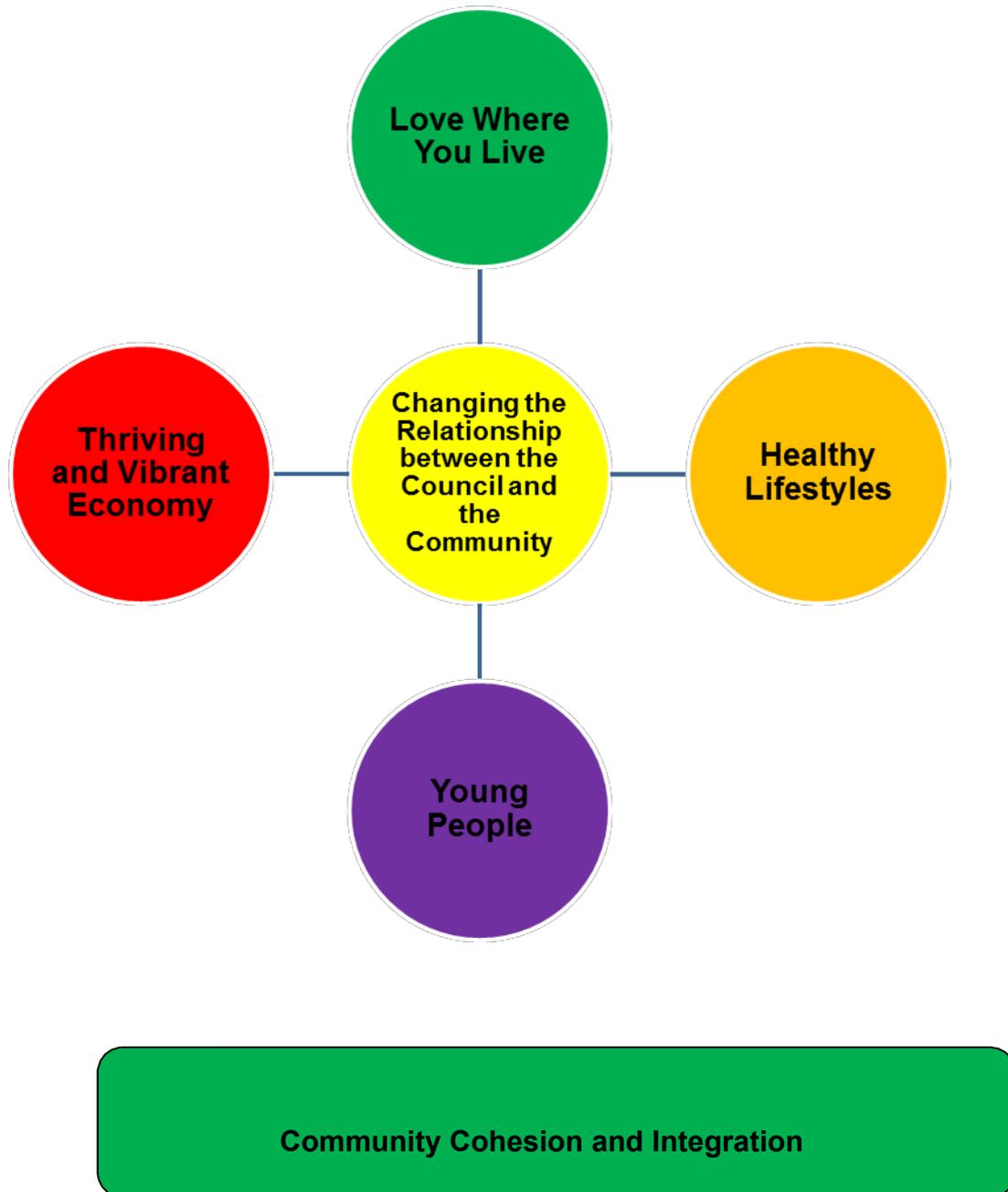
A photograph showing a group of approximately 15 people, mostly wearing high-visibility yellow and green safety vests, posing in front of a brick building with a white gable roof. A cross is mounted on the gable, and the words "THE METHODIST CHURCH" are visible on the facade. In the foreground, several large black plastic bags filled with trash are piled up. The scene is outdoors on a paved area.


May 2019



Introduction

The North East Area Council Priorities



The table below shows the Providers that have now been appointed to deliver a series of services that address these priorities, and deliver the outcomes and social value objectives for the North East Area Council. It can be noted that a number of projects are still in the development phase.

	Service	Provider	Contract Value/length	Contract start
Love Where You Live	North East Environment Team - Cudworth and North East	Barnsley Community Build	£135,000 18 months (extension granted April - June 2016)	1 st September 2014 Contract complete
Love Where You Live	North East Environment Team - Monk Bretton and Royston	Barnsley Community Build	£135,000 18 months (extension granted April - June 2016)	1 st September 2014 Contract complete
Love Where You Live	Environmental Enforcement	Kingdom Security	£91,990 21 months	4 th August 2014 Contract complete
Love Where You Live	Environmental Enforcement	BMBC Enforcement and Community Safety	£18,883 21 months	1 st April 2016 Contract complete
Love Where You Live	Environmental Enforcement	Kingdom Security	£55,796 Per annum (+1 + 1 year + 1 year)	1 st April 2016
Love Where You Live	Environmental Enforcement	BMBC Enforcement and Community Safety	£10,800 (+1 year + 1 year + 1 year)	1 st April 2016
Love Where You Live	Parks Equipment	BMBC Parks Services	£10,000 (+1 year + 1 year)	1 st April 2014
Love Where You Live	Biodiversity Project - Hedgehogs	Various	£2,000	9 th June 2016
Thriving and Vibrant Economy	Rapid Response Team	Barnsley Community Build	£24,000	1 st August 2015 Contract complete

Thriving and Vibrant Economy	Apprentices and Employability	Barnsley Community Build	£245,00 (+1 year + 1 year + 1 year)	1 st July 2016
Thriving and Vibrant Economy	Private Sector Housing Management Officer	BMBC Enforcement and Community Safety	£35,000 Service Level Agreement+ £800 Safety Equipment	June 2016
Thriving and Vibrant Economy	Undergraduate Placement	Leeds University	£18,500	September 2016 Completed
Young People	Summer Holiday Internship 2015	C&K Careers	£45,000 18 months	9 th March 2015 Contract completed
Young People	Summer Holiday Internship 2016	C&K Careers	£31,550 18 months	1 st March 2015 Contract Completed
Young People	Youth Development Grant	Local Community Groups and Organisations	£130,00 ongoing	3 rd October 2014
Young People	Dance and Theatre Performance	QDOS	£9,000	November 2015 Contract completed
Health Lifestyles	Older People's Project	Royston and Carlton Community Partnership	£20,646 9 months	1 st December 2015 Contract completed
Healthy Lifestyles	Shopability	Barnsley Community Foundation	£7,824 6 months	1 st September 2015 Contract completed
Healthy Lifestyles	Fit Reds	Barnsley FC	£19,655 18 months	1 st October 2015 Contract completed
Healthy Lifestyles	Fit Me	PSS Health Trainers	£11,600 18 months	18 th September 2015 Contract completed
Healthy Lifestyles	Stop Smoking Community Outreach	South West Yorkshire Partnership	£30,000 12 months	April 2018

Changing the Relationship between the Council and the Community	Community Magazine	Corporate Communications	Community Magazine	December 2015
	Community Magazine	Community Magazine	Community Magazine	September 2016
and Community Cohesion and Integration	Volunteer Celebration Event	North East Area Team	£3,000	£3,000 completed

Part A Performance Monitoring

The following tables reflect the overview of performance of all the North East Area Council contracted services and projects. This includes performance data gathered for this Report as follows:

- The Private Sector Housing Management Report
January to March, 2019
- Case Studies
 - Employee Supported Volunteering at Grimethorpe Community Farm
 - Chair Aerobics
 - Tour de Yorkshire
 - District Enforcement Initial Feedback

Part B Summary performance management report for each service

Private Sector Housing Management Report

Quarter 3, January – March 2019

Overview.

This quarter has presented me with some difficult and challenging issues, some of which are still ongoing. The first few weeks of the quarter allowed me to carry out a lot of door knocking and proactive work, which meant I was able to speak to a lot of people across the area and assist them where possible. After a few weeks however, more reactive work was required, some of which has presented more complex cases.

I have dealt with a lot of neighbour disputes in this quarter and some are ongoing. Other problems have included antisocial behaviour, fly tipping, waste/dog fouling on premises, noise nuisance, littering, waste management and of course, housing disrepair.

I have worked closely with local landlords and letting agencies regarding property disrepair and have assisted them in difficult situations where tenants have not been engaging or allowing them to enter the property to carry out repairs. Landlords have again responded favorably to my requests for repairs to be carried out and some good working relationships are being formed.

I have carried out **11** property inspections during Quarter 3, three of which presented no disrepair.

Breakdown as follows:

- 8 General Disrepair
- 2 Defective Heating/Hot Water
- 5 Damp & Mould
- 2 Excess cold

I have dealt with numerous properties with waste on premises. Examples of waste found include household furniture, bags of household waste, white goods, building materials and car parts. The majority of issues have been resolved following door knocking and conversations with residents but formal action is ongoing at several properties. I continue to try to speak to occupiers to try and resolve the issue without formal action and this assists me greatly as I regularly encounter tenants with other problems that may need addressing. I discuss the legislation with the tenants and my options if they do not rectify a situation and although some people do not keep their promises, it should be noted that many do, removing the need for formal enforcement action.

I have spoken or written to numerous landlords this quarter following allegations of antisocial behaviour at their properties. Allegations made include noise, drug use, waste in gardens, threatening behaviour, intimidation and harassment. Landlords have reacted mainly positively to my contact and have again taken steps to address the matters raised

Referrals this quarter have been made to other services and partners as follows

- **Mental Health Access Team** – 1 person referred
- **Step change** – 4 people referred due to debt
- **Citizens Advice Bureau** – 7 people referred for various issues

- **Homelessness team** – 3 families referred to Barnsley Council’s homelessness team following threats of imminent eviction of vulnerable tenants
- **Better Homes** – 3 households referred regarding central heating/boiler issues
- **Stay Put** – 1 property referred to the Barnsley Stay Put Home Improvement Agency due to problems with internal access for a disabled tenant
- **Warm Homes team** – 4 households referred for assistance with energy efficiency and tariffs
- **South Yorkshire Fire and Rescue** – 7 households referred for smoke alarms and fire safety checks
- **Uswitch.com** for energy bill savings – all households are referred to uswitch.com concerning their energy bills and the potential for reducing them, saving tenants hundreds of pounds over a year
- I attended an event at Grimethorpe Library as part of Barnsley Council’s Warm Homes campaign. The event was to let residents know about the support available to stay safe, warm and well at home, including:
 - The council’s energy efficiency scheme, Better Homes Barnsley
 - The newly launched Barnsley energy tariff
 - Other support available from the council and its partners

The event was useful and highlighted the fact that some people were not aware of help they can receive from energy providers including their priority service registers for example, or even the possibility of switching energy providers. Advice was also given to residents on how to keep their homes warm, how to save energy and in particular, how to tackle condensation and mould.

I helped to set up a litter picking and clean up event in Grimethorpe as part of Keep Britain Tidy’s Great British Spring Clean, with David Gill of the North East Area Council. I contacted seventeen large local businesses by telephone and email and asked for volunteers from their organisations. Posters were put up in various shops and businesses in and around Grimethorpe too. Leaflets were distributed to the estates in the area and I followed these up with door knocks to as many houses as I could in the days leading up to the event, to try and get more volunteers. I spoke a lot about the importance of the clean up and the need to rid the environment of plastic waste in particular, receiving some positive feedback. Many people do not seem to know what to do for the best, having received mixed messages in the past.

The event was a success although the lack of volunteers from the numerous large organisations in the area as well as White City itself was disappointing. Mixed feedback was received on the day from people passing by, regarding the “point” of the clean up so a lot of educational chats were had with people as to why it was so important. Unfortunately a lot of negativity was received as well.

I was invited to attend a Yorkshire Water meeting with representatives from other councils and stakeholders, to assist with identifying vulnerable households and the types of problems encountered. The event was very useful and new ideas were presented to



Yorkshire Water to help them get details of their help available to vulnerable households, out to relevant areas.

I attended a Think CO carbon monoxide workshop at the South Yorkshire Fire and Rescue training centre in Sheffield which was very useful. The workshop was organised by the Gas Safe Charity and has helped me to become more aware of the different danger signs of CO and the effects it has on people.

Case Study 1

A proactive visit to a property on the back of a complaint about another issue revealed some disrepair in the house that the tenant had been too frightened to complain about. The tenant was unhappy about the lack of an escape route from her back garden in the event of a fire and subsequent explosion. I visited her and identified that this was not the case, but whilst there I noticed one or two things in the house that didn't seem right and asked if I could carry out a full inspection. I explained that if there were any issues I would contact the landlord/letting agency about the matter, making sure they were aware that I was the one doing the complaining and not the tenant. The tenant agreed and I found several disrepair issues in her home. A radiator had fallen off and had not been refitted, which meant the central heating was not working. Her combi boiler was not providing hot water and she was having to use an old water heater, which was increasing her energy use and costs. I also found unsafe kitchen units, an unlockable door, faulty windows, poor electrical sockets, a bathroom leak and out of date smoke alarms which urgently required replacement. The tenant had other, personal issues and one of her children is suffering from autism, meaning she did not want to move away from the house and cause him upheaval.

I contacted the letting agent by telephone the same day and explained the urgency of the issues. The agent said they were unaware of many of the problems and could not understand why the tenant had not reported them. I find this happens a lot with private rented properties. Tenants are fearful of eviction or rent increase and don't want to be seen to be causing trouble. The pro-active nature of my role removes this fear as I am the one knocking on people's doors to check their properties are safe, before they feel the need to complain.

New smoke alarms have been fitted, the boiler has been serviced, the radiator refitted and the door and windows repaired. Work has been authorised for the kitchen units so I will be revisiting again shortly to look at what has been done. The tenant is now in the process of switching her energy providers as well, following advice given on various options available to her. She was paying up to £10 a day for electricity and has been with her provider for years. She has also been referred to the Warm Homes team within BMBC and they will be assisting her with energy conservation.



Case Study 2

Tenants in a property in Lundwood were concerned about large cracks appearing inside their home. They were worried that the property was dangerous and that the landlord was not taking them seriously. I visited the property and carried out a full inspection, noting damaged walls within the house that suggested there was indeed a problem. The rear garden contained some very tall Leylandii cypress conifers which had been planted several years ago, very close to the house. I suspected that the shallow roots of one or more of these trees may have damaged the foundations but wanted to be sure. I contacted the letting agent of the property regarding a small amount of disrepair in the house but also to make them aware that they may be required to get a structural engineer to the property, should BMBC's building control team deem it necessary. I then emailed photographs to BMBC's building control for a second opinion who confirmed that the roots were the problem, made worse by the dry summer last year and that the house was therefore structurally safe. The letting agent and the tenants have been made aware of this and as the damage is not dangerous, I have no further involvement.



Case Study 3

A proactive visit to a property in Monk Bretton revealed a bad dog fouling problem in the rear garden. Four adults live in the house and they have two dogs. Unfortunately, only one of the residents cleans up dog faeces from the garden and she is elderly and finds difficulty in walking and bending down. She told me that the other people in her house – her daughters and a boyfriend – are lazy and do not help out. The house did not have any disrepair issues but was very untidy, needed a good clean and was showing signs of neglect. The garden has large piles of dog faeces, both fresh and old and had not been cleared for some time. There was also household waste present and old building materials.

The elderly lady became quite upset and said she was going to try to get her family to do more around the house. She has medical problems including stress and the situation clearly wasn't helping. I wrote to the lady to clarify what was said at the time of the visit and am now monitoring both the garden and the inside of the house when I can. I will continue to visit her to see how she is getting along but am pleased to say that the garden at least, is greatly improved since my initial and subsequent visits. The visits seem to have stopped the problem from escalating and without the need for enforcement action against her. The dogs were obviously loved but were being sent out into a filthy backyard in conditions that were less than ideal. I would have involved the RSPCA and the dog warden had the situation not improved and I made that clear to the lady on my first visit. I will monitor the situation and will be revisiting the house to see how things are inside shortly.



Case Studies

Case Study One

Area Council/Team	North East Area Council and North East Area Team
Year & quarter	2018 – 2019, Quarter 4
Title of case study	Employment Supported Volunteer Day at Grimethorpe Community Farm
Which Corporate Priorities does this contribute to? [Delete those which don't apply]	<ol style="list-style-type: none"> 1. People Achieving Their Potential 2. Strong & Resilient Communities 3. One Council
Brief description of the project/initiative	Following an article sent in to Straight Talk requesting volunteers, five ladies, who work for Barnsley MBC as Management Support Officers contacted the North East Area Team to enquire about Volunteering at Grimethorpe Community Farm.
What was the project/initiative designed to achieve? What problems or issues did it intend to tackle & why?	<p>The North East Area Team met Alison at the Farm and discussed what it would be helpful for the Volunteers to do. It was decided that if the stable and the paddock fencing could be painted with wood stain this would improve the general appearance of the farm, and help to preserve the wood. A date was agreed as the three Shetland ponies, Bramble, Cinders and Rocco, would have to be moved to a different area of the Farm whilst the work was being carried out, and stay there for a further 24 hours to make sure the stain was completely dry.</p> <p>In order to help promote biodiversity in the local community the Area Manager then organised an information visit from the Hogwarts Hedgehog Hospital to explain to the Volunteers about endangered species, and how they could help look after hedgehogs.</p> <p>It was agreed that the volunteers would then be able to take part in a taster session for the 'infamous' vegetable soup that is made in the Farm café. During the lunch break the Area Chair visited the Volunteers and was delighted to take to them about the work of the North East Area Council, and thank them for their support.</p> <p>Finally to finish off the day the Volunteers took part in helping to make a friendly Scarecrow.</p>
Which Corporate Outcomes does this contribute to?	<p>Priority Two:</p> <ul style="list-style-type: none"> • People are happier, healthier, independent & active

	<p>Priority Three:</p> <ul style="list-style-type: none"> • People volunteering & contributing towards stronger communities
<p>How does this project/initiative help to meet these Priorities & Outcomes?</p>	<p>Priority Two The Volunteers health and wellbeing has been improved :</p> <ul style="list-style-type: none"> • Through helping out at the Farm through physical activity • Through learning about new concepts such as Biodiversity • Through engaging in useful arts and crafts, such as scarecrow making. Arts and craft activities have been shown to improve mental wellbeing <p>Priority Two The five ladies who kindly volunteered at the Community Farm have contributed to a stronger community through</p> <ul style="list-style-type: none"> • Helping to improve a local area • Getting involved in worthwhile community activities that help other people • Volunteering and helping other has been shown to reduce stress, combat depression, keep people mentally stimulated and provide a sense of purpose. 



Who took part? What did they do, when, how and why?

The five BMBC Management Support Officers, the Farm Manager, the Farm Assistant and regular volunteers at the Farm, and the North East Area Team

What was the role of the Area Team in this project/initiative? Why were we important in the delivery of this?

The North East Area Team played a crucial role in making connections, supporting the Management Support Officers and liaising with the Farm Manager, the regular Volunteers, the Hogwarts Hedgehog Hospital and the Area Chair.

The Area Team:

- Worked together to act as a point of contact for the project.
- Lead on brokering and bringing together stakeholders.
- Lead on sign posting and spotting opportunities to help move the project forward.
- Lead on involving and encouraging the Area Chair in his roles as Community Champions.
- Helped to sort out problems and potential barriers.
- Provided the materials required.

What did the project/initiative achieve? What impact (intended or unintended) did it have? Include outcomes/outputs achieved

BMBC's Senior Leadership Team has strategically encouraged Employee Supported Volunteering across the workforce, where all employees are allowed paid time to volunteer for up to 4 days a year.

The individuals who took part benefitted from helping other people and from improving a local area. The Management Support Officers benefitted from a Team building exercise taking part in new activities together, and the wider BMBC Team was helped through both Teams building up a good partnership relationship.



Subsequently the Management Support Officers have requested further ESV days at the Community Farm, and have built up very positive relationships with the the North East Area Team, the Farm Manager and the regular Volunteers at the Farm.

Did the project/initiative support & promote new ways of working with communities or partners? How did it do this?

Yes through Barnsley MBC colleagues who normally work in Barnsley Town Centre, working in the local community of Grimethorpe.

What feedback have you had about the project/initiative? Please include quotes from participants etc. if available

The feedback from the Volunteering Day was really positive

Thank you for having us on the 21st March, we all thoroughly enjoyed it so much, that we were wondering if it's possible to come back to Grimethorpe Community Farm in June to volunteer yet again?

It was lovely to meet you and the team and thank you so much for organising it and coming to cheer us on!



Another great day on the Community Farm, and lovely to meet some new, happy and hardworking Volunteers. Thanks so much for your help – Alison, the Farm Manager

What learning points came out of the project/initiative?

What will happen next?

A further ESV day will be facilitated by the North East Area Team, and relationships will continue to be built upon and strengthened.

Case Study Two

Project Title Chair Aerobics

Corporate Outcomes:

Strong and Resilient Communities, Outcome 10 – People volunteering and contributing towards stronger communities.

People Achieving Their Potential, Outcome Nine People are healthier, happier, independent and active.

This project will pay for a qualified instructor and hire a venue to deliver a course of armchair aerobics. The classes will focus on gentle exercise to help older people to regain fitness at their own pace.

How did the project arise?

This project arose from the Ward Alliance induction process for new Ward Alliance members. A good induction ensures volunteers are able to contribute quickly and feel part of the organisation.

Volunteers need to be inducted into the role and provided with support to enable them (and the Ward Alliance) to get the most from their volunteering.

From understanding the volunteering role, and understanding the values and priorities of the Ward Alliance the new member suggested Chair Aerobics as a way of improving

Health and Wellbeing. This fitted in the Cudworth Ward Priority of Health and Wellbeing.

How did this project meet this priority?

It is a well-known fact that gentle physical activity is the number one contributor to living longer and improving your quality of life - even if you don't start exercising until your senior year.

Exercise can also help you lose weight, reduce stress, and improve sleep, digestion, circulation, energy levels, and self-esteem. Finally, regular exercise can help you to function better and remain independent in spite of health problems.

What was the role of Ward Alliance?

The Ward Alliance offered supported and advice.

What was the role of the new Ward Alliance member ?

The new member engaged with local residents, researched the how, why, and when the project would take place, completed the Ward Alliance application form and booked the instructor.

What was our role? (CDO role)

The North East Area team played a crucial role in making connections, supporting the new Ward Alliance member and the local Councillors, to work together. Getting them to: share ideas, issues and solutions but avoiding doing it for them directing members to relevant support and guidance and spending time and effort to bring them all on board.

The Area Team had the following main areas of focus:

- To act as a point of contact for all aspects of community development
- Brokering and bringing together stakeholders
- Sign posting
- Spotting opportunities to help move the project forward
- Involving and encouraging the Councillors in their roles as Community

Champions

- Helping to sort out problems and potential barriers
- Challenge where required
- The Area Teams intervention enables Community Groups to thrive and grow, ultimately becoming self-sustainable

Who else helped?

Qualified instructor

What was the impact?

Fantastic response at the taster session at the Cudworth Health Fayre (see the enclosed video)

https://www.youtube.com/watch?v=HYp_g09tCCs

Residents looked forward to exercise sessions and were visibly more energised and more cheerful.

Lessons learnt

Over time the new volunteer developed good working relationships not only with the North East Area Team but with other Ward Alliance members and local residents.

Case Study 3

Area Council/Team	North East Area Team – Royston Ward
Year & quarter	Quarter 4 – Year 2018/19
Title of case study	Tour De Yorkshire Volunteer
Which Corporate Priorities does this contribute to?	People Achieving Their Potential Strong & Resilient Communities
Brief description of the project/initiative	The Tour De Yorkshire Race is coming through Royston on Friday the 3 rd of May 2019. This has led to a number of community engagement events.
What was the project/initiative designed to achieve? What problems or issues did it intend to tackle & why?	<p>The TDY race will bring the community together and strengthen the town's visitor economy.</p> <p>A number of decorating/bunting workshops have been arranged to involve the community in the race and encourage them to decorate Royston. Advice and guidance was given from CDO's that had experience in the race last year.</p> <p>They passed on vital information on do's and don'ts. Dawn a CDO in the south was extremely helpful in passing on information and contacts she established as part of last year's race. Specifically she put me in touch with a volunteer that was responsible for specific decorating elements in Hoyland as part of last year's race; large flowers (Yorkshire Rose) were created to decorate the race route. Katie the volunteer responsible for these loved being involved with the TDY so much last year that she offered to support and help out at my bunting/decorating workshops in the North East area. She wanted to pass on her skills and experience to others.</p>
Which Corporate Outcomes does this contribute to?	<p>Priority One:</p> <ul style="list-style-type: none"> • Strengthen our visitor economy <p>Priority Two:</p> <ul style="list-style-type: none"> • People are happier, healthier, independent & active <p>Priority Three:</p> <ul style="list-style-type: none"> • People volunteering & contributing towards stronger communities
How does this project/initiative help to meet these Priorities &	Katie volunteered her time to teach/support others at TDY workshops. As a result she has been working alongside other volunteers in the area encouraging them to support the race. Her enthusiasm is infectious and she has motivated others to "get involved".

Outcomes?	
Who took part? What did they do, when, how and why?	Katie has been the main focus and lead for the decorating workshops. She has volunteered her time to teach others crafting skills/techniques and pass on her experiences of being involved with the race last year. She has worked alongside the CDO to plan and prepare for sessions.
What was the role of the Area Team in this project/initiative? Why were we important in the delivery of this?	<p>The area team was responsible for the coordination and organisation of TDY community engagement events building up to the race. These events have been instrumental in recruiting new volunteers and getting the community involved in the TDY.</p> <p>Other CDO's from the South and Penistone area teams shared ideas and best practice from their experiences being involved with the race. As a new CDO to the North East Area team this partnership working and information sharing was vital in the success of TDY events in Royston.</p>
What did the project/initiative achieve? What impact (intended or unintended) did it have? Include outcomes/outputs achieved	<p>The project is ongoing (completion May 2019). As a result of the TDY coming to Royston it has allowed the CDO the opportunity to recruit new volunteers. Build relationships with community groups and establish new contacts in the community.</p> <p>Katie the volunteer has used her volunteer hours as part of the directed studies as she is currently completing and teaching qualification.</p>
Did the project/initiative support & promote new ways of working with communities or partners? How did it do this?	The project has brought together service wide information sharing as the TDY has been through a number of area team's wards now. The TDY has empowered volunteers to remain involved and continue to volunteer although it's not in their local community.
What feedback have you had about the project/initiative? Please include quotes from participants etc. if available	The project is ongoing but the feedback so far is positive. Katie has loved being involved in TDY stuff again this year. She's enjoyed meeting new people and getting to know Royston. It has also supported her in her teaching qualification studies which will benefit her in future career plans.
What learning points came out of the project/initiative? What will happen next?	<p>How a borough wide event like the TDY bring communities together. Bring volunteers old and new together for a share purpose/goal.</p> <p>Community engagement events will continue in the run up to the race with the hope that people will come out and watch the race on the day uniting the people of Royston.</p>

Please attach photos to accompany the case study

Katie with other volunteers showing off one of their creations.



District Enforcement Initial Feedback

Attached extracts from initial feedback from District Enforcement received by the Area Manager:

Over the last 10 days we have patrolled these hotspot areas daily. xxxx, Monk Bretton – We've stickered up the area, especially around xxxx Crescent and the Park area. This has been a hotspot for us for some time and has been patrolled daily for the last few months. However during the last 10 days there has been no FPN's issued. There has been quite a lot of dog walkers seen in the area, particularly with the recent nice weather, but all dogs we have seen foul, their responsible owners have so far picked up after them. Speaking to some of the locals, there is a man who parks his white transit van around the area of the old burnt out care home, from which he lets his dogs out and allows them to foul without picking up, but as yet we have not seen the white van despite changing our patrol times. We will continue to patrol around the area because as stated previously, it is a known hotspot to ourselves and at the same time try to catch the white van man.

Xxxx Lane, Royston – We have again patrolled the area over the last 10 days on a daily basis. The street looks very nice in the most part with all the blue and yellow bunting on display ready for the Tour of Yorkshire, but we have noticed pockets of black poo bags lying around in certain parts of the street. Although we have not witnessed any offenders and no FPN'S have been issued on this street, we have been made aware of problems like this just to the rear of xxx Lane, near the xxxxx Fields. A Mr xxxx has registered a complaint about this area and about the number of poo bags being left and discarded. Mr xxxx unfortunately did not know who the offenders were when we contacted him. All these areas have been stickered up, especially around the back exit to xxxx Fields and all areas will continue to be patrolled on a daily basis.

Just to let you know that District officers carried out patrols of Wood Lane and surrounding Streets as well as the Memorial Park in Carlton on Friday 12th April. These were carried out with the direct intention of deterring School Children from the local Outwood Academy from littering in the area prior to going to school, as well as, when the school closes in the afternoon. In total 3 FPN's were issued; 2 in the morning and 1 in the afternoon. Each juvenile was also issued with a parent/guardian card with the FPN for their parents, advising them that a supervised Litter Pick was available to them as a means of discharging the FPN without paying a fine. Whilst carrying out the patrols the officers were approached by the Grocery Store owner on Wood Lane as well as some of the teachers from the Outwood School praising the officers for their efforts in attempting to deal with the problem, as well as the actions the officers had taken. The school is now closed for the Easter Holidays but more patrols will be scheduled in the area once the school re-opens, which hopefully once word gets round along with the visual presence of the officers, will help to decrease the litter problem in the area.

Caroline Donovan
North East Area Council Manager
May 23rd, 2019